

NET*at*ONCE

! The basic service that comes free in your apartment is 10/10 Mbps.

Getting started for new students

Use an ethernet cable to connect your computer to the ethernet wall socket in your apartment. Open an Internet browser (Chrome, Mozilla Firefox, etc) which will automatically take you to the Net at Once signup page. Please fill out all required fields, please refer to the rental agreement for correct address information.

If you are unable to sign up or the page doesn't display correctly please call us at 0771 - 40 44 00. Please have your address information and apartment number at hand.

Need technical support or help with your service?
Send us an email or give us a call at:



0771-40 44 00



kundtjanst@netatonce.se

At Net at Once, we're bringing it all together. We deliver mobile services, telephone services, high-speed fiber internet and solutions for people and businesses all over Sweden since 1997.

Manage your network



Get Faster Wi-Fi Speeds

In general, keep your WiFi-router off the floor, and out of closets and cabinets for maximum coverage. Ensure that walls or other solid objects aren't blocking your signal. Wi-Fi networks use a radio signal that can be blocked or weakened by any number of construction materials: cinder block, concrete, metal, and even wood and drywall.

If you experience interference, consider connecting to your network's 5 GHz signal to improve performance. Signals from neighboring devices can interfere with your Wi-Fi signal. Typically this only occurs on the 2.4 GHz signal because other types of devices, for example, microwaves also use the 2.4 GHz signal.



Ensure correct installation

Before you begin installing your router, please read the manual carefully and follow the instructions. It's important that you connect your WiFi-router to the wall using the WAN port, not the LAN port.



Virus

Install Anti-Virus/Malware Software and keep your Anti-Virus software up to date. Together with our business partner ESET we are able to offer you a subscription based Anti-Virus software for only 39 SEK per month. When you sign up for ESET Anti-Virus we give you a chance to try it free for three months.



Two ethernet wall sockets

Some apartments comes installed with two ethernet wall sockets. We recommend that you only use one of these wall sockets.

We offer Internet plans with data speeds up to 100 Mbps, if you order a higher speed plan it will only work with one of the wall sockets.



Upgrade to 100 Mbps

Whether you're gaming, streaming or downloading music, we have the perfect Internet package for you. Visit netatonce.se/campus100 for more information.